IN THE LA PORTE CIRCUIT COURT

(COUNTY OF LA PORTE ) IN CLERKS OFF GEVC NO. 01-015

IN RE: WILLIAM R. FREESE,

(CLERK OF LA PORTE CRICUIT COURT

(CLERK OF LA PORTE CRICUIT COURT)

## ASSURANCE OF VOLUNTARY COMPLIANCE

The State of Indiana, by Attorney General Karen M. Freeman-Wilson and by Deputy Attorney General David A. Paetzmann, and the Respondent, William R. Freeze, enter into an Assurance of Voluntary Compliance (Assurance), pursuant to Indiana Code §24-5-0.5-7.

Any violation of the terms of this Assurance constitutes <u>prima facie</u> evidence of a deceptive act. This Assurance is entered into without any adjudication of any issue of fact or law, and upon consent of the parties.

## The parties agree:

- 1. Respondent is an individual engaged in business as a home improvement contractor in LaPorte County, with a principal place of business at 2139 West 250 South, La Porte, Indiana, 46350.
- 2. The terms of this Assurance apply to and are binding upon Respondent, his employees, agents, representatives, successors, and assigns.
- 3. Respondent acknowledges the jurisdiction of the Consumer Protection Division of the Office of the Attorney General to investigate matters hereinafter described, pursuant to the authority of Ind. Code §4-6-9-4 and Ind. Code §24-5-0.5-1 et seq.

- 4. Respondent agrees, pursuant to Ind. Code §24-5-11-10, in every home improvement transaction, to provide a completed home improvement contract to the consumer before it is signed by the consumer. Respondent agrees that the contract must contain at a minimum the following:
  - (a) The name of the consumer and the address of the residential property that is the subject of the home improvement;
  - (b) The name and address of the home improvement supplier and each of the telephone numbers and names of any agent to whom consumer problems and inquiries can be directed;
  - (c) The date the home improvement contract was submitted to the consumer and any time limitation on the consumer's acceptance of the home improvement contract;
  - (d) A reasonably detailed description of the proposed home improvements;
  - (e) If the description required by Indiana Code §24-5-11-10(a)(4) does not include the specifications for the home improvement, a statement that the specifications will be provided to the consumer before commencing any work and that the home improvement contract is subject to the consumer's separate written and dated approval of the specifications;
  - (f) The approximate starting and completion dates of the home improvements;
  - (g) A statement of any contingencies that would materially change the approximate completion date;
  - (h) The home improvement contract price; and
  - (i) Signature lines for the home improvement supplier or the supplier's agent and for each consumer who is to be a party to the home improvement contract with a legible printed or a typed version of that person's name placed directly after or below the signature.
- 5. Respondent agrees, pursuant to Ind. Code §24-5-11-11, that before the consumer signs the home improvement contract and before the consumer can be required to make a down

payment, the Respondent must have agreed unequivocally by written signature to all of the terms of the home improvement contract.

- 6. Respondent agrees, pursuant to Ind. Code §24-5-11-12, that Respondent shall give a fully executed copy of the home improvement contract to the consumer immediately after the consumer signs it. The contract must also show the dates the Respondent and each consumer executed the contract.
- 7. Respondent, in soliciting and/or contracting with consumers, agrees to refrain from conducting any business activity in the State of Indiana unless those activities are in full compliance with the Home Improvement Contracts Act, Ind. Code §24-5-11-1 et seq.
- 8. Respondent agrees to refrain from conducting any home improvements until he has first obtained all necessary licenses required by law.
- 9. Respondent, in soliciting and/or contracting with consumers, agrees to fully comply with the Deceptive Consumer Sales Act, Ind. Code §24-5-0.5-1 et seq.
- 10. Upon execution of this Assurance, Respondent shall pay costs in the amount of Five Hundred and 00/100 Dollars (\$500.00) to the Office of the Attorney General.
- 11. Respondent shall not represent that the Office of the Attorney General approves or endorses Respondent's past or future business practices, or that execution of this Assurance constitutes such approval or endorsement.
- 12. Respondent shall fully cooperate with the Office of the Attorney General in the resolution of any future written complaints the Consumer Protection Division receives.
- 13. The Office of the Attorney General shall file this Assurance with the Circuit Court of La Porte County. The Court's approval of this Assurance shall not act as a bar to any private right of action.

## DATED this \_\_\_\_\_\_\_\_, 2001.

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RESPONDENT

KAREN M FREEMAN-WILSON Attorney Garleral of Indiana WILLIAM R. FREEZE

Bw.

David A. Paetzmann
Deputy Attorney General
Atty. No. 6392-23

Office of Attorney General 402 W. Washington, 5th Floor Indianapolis, Indiana 46204

Telephone: (317) 232-3442

APPROVED, this day of

, 2001.

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